



AFTER SALES

STRINGING MACHINES
MADE IN GERMANY

www.zeck-gmbh.com

AFTER SALES SERVICES



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ZECK AFTER SALES

EXCELLENT AFTER SALES SERVICE WORLDWIDE

For almost a century ZECK after sales stands for fast and reliable service worldwide. During the last years we continuously have expanded our head quarters in Schesslitz and now opened a subsidiary in Geisingen to respond even faster to the requirements of our customers. More than 20 qualified and experienced employees assist you day and night with questions regarding our ZECK machines.

WELL THOUGHT OUT DOWN TO THE FINEST DETAIL

Already when designing our machines and accessories, a long working life for intensive use has highest priority for us. Therefore we produce very robust products using high quality materials. For maximum functionality and efficiency we precisely match all electrical, hydraulic and mechanical components.

From the very beginning we make sure of the user-friendliness as well as ease of servicing for our low maintenance products. Furthermore all components with regular service requirement are designed readily accessible.

We look forward to working together successfully.

Michael and Fritz Zeck



YOUR ZECK AFTER SALES TEAM

Stefan Wagner
Service Workshop

Benedikt Stark
Apprentice

Daniel Schmitt
Service Workshop

Michael Ruppenstein
Logistics

Roman Lieb
Service Workshop

Carsten Schwaten
Service Workshop

Stefan Döppmann
Head of Service Workshop

Jürgen Schmelzing
Service Workshop

Christian Sesselmann
Service Workshop

Paul Gunzelmann
Service Workshop

Thomas Barzen
Technical Support

Stefan Hauptmann
Technical Support



Timo Genßler
Technical Support

Stefan Wahl
Service Workshop

Jonathan Kempf
Apprentice

Christopher Krapp
Apprentice

Anja Großmann
Order Processing

Melanie Roßberg
Order Processing

David Clark
Service Workshop

Sven Romeo
Apprentice

Wolfgang Martin
Service Workshop

Thomas Sauer
Head of Technical Support

TECHNICAL SUPPORT

We will be glad to assist you!



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ZECK AFTER SALES IN SCHESSLITZ



ZECK GmbH
After Sales
Columba-Schonath-Str. 8
96110 Schesslitz

SERVICES

- Commissioning
- Customer service
- Safety check
- General inspection
- Spare parts
- 24/7 Service hotline
- Machine transport
- General overhaul

OPENING HOURS

Monday - Thursday
07:00 AM - 4:20 PM

Friday
07:00 AM - 1:00 PM





COMMISSIONING

Our experienced service technicians assist your staff in first starting up your ZECK machine worldwide at site and ensure efficient and trouble-free stringing operations.

By appointment we can also perform required repairs or other necessary maintenance work such as annual inspections or oil service.



CUSTOMER SERVICE

Our clients appreciate our long-term experience during our high-quality customer service. Professional maintenance, inspection and servicing are decisive to ensure a working life of many years.

Preventive service is the most cost-effective way to ensure functions, safety and value preservation. ZECK customer service is performed in Schesslitz, Geisingen or at your site.

High-tech equipment for excellent service!
During customer service in Schesslitz each machine and each line car will be tested and calibrated in our new ZECK test fields.



SAFETY CHECK

National and international rules require professional safety checks. Our trained and qualified ZECK service staff performs the required function checks and safety inspections and reports the results in an inspection record.

Additional voluntary inspections can also be provided to give you a decisive competitive advantage. With ZECK you have a competent specialist for different safety inspections at your side.

TEST SPECIFICATIONS

- DGUV V54
- GS-ET 01
- Maintenance checklists



GENERAL INSPECTION

ZECK organizes the general inspection (HU) for machines with official approval and homologation for road service by the regional TÜV SÜD (technical inspection authority) in Schesslitz. Convenient for you: We take care of everything!

On request, we also perform required repairs as well as other necessary maintenance works, such as annual inspections.

Our ZECK Service Technicians also come to you to execute necessary repairs according to your requirements. Subsequently, the technical approval by the respective technical inspection authority is organized by you.

SPARE PARTS

Qualified professionals of the ZECK After Sales team ensure that you receive the correct spare parts quickly and reliably. With our proven supply logistics and our well-stocked spare parts warehouse we can instantly provide you with 90 % of the machine spare parts.

Orders for warehouse goods placed by 12 p.m. on working days are dispatched the same day. Orders received in the afternoon can be shipped per express the same day upon request.



24/7 SERVICE HOTLINE

Outside normal business hours our ZECK Service Hotline is available to help you. In case of emergencies our ZECK Service Team assists you to quickly find a solution.

Is the line busy? Leave us a message on the mailbox. We will call you back as quickly as possible.

24/7 SERVICE HOTLINE
+49 9542 94 94 99

MACHINE TRANSPORT

A fast and secure machine transport is important for the machine's immediate readiness for use.

Benefit from the worldwide ZECK machine transport. Our experienced ZECK Team deals with the complete shipping process with specially selected forwarders.

Our worldwide ZECK machine transport is a comfortable solution for you. Our experienced ZECK Team deals with the complete shipping process with specially selected forwarders.



GENERAL OVERHAUL

ZECK modernizes and modifies your machines worldwide and independent from manufacturer. Benefit from our decades of experience and increase the precision and productivity of your machines.

SECTIONS

- Machine modification
- Mechanical overhaul
- Electrical overhaul
- Hydraulic overhaul
- Special solutions



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